

CITY OF LINCOLN CITY

CITY COUNCIL

MINUTES OF SPECIAL MEETING

September 2, 2020, 10:00 AM

The final minutes for this meeting are supplemented by an electronic recording of the meeting, which may be viewed online at www.lincolncity.org under the tab "Agendas, Packets and Videos". The staff reports, resolutions, ordinances and other documents related to this meeting are also available at the same location. This meeting is rebroadcast on Cable Channel 4. (See Channel 4 guide on the hour at <http://www2.lincolncity.org/program-guide/>).

APPROVED BY CITY COUNCIL

DATE: September 21, 2020

1. CALL TO ORDER

Attendee Name	Title	Status	Arrived
Dick Anderson	Mayor	Present	10:00 AM
Judy Casper	Councilor Ward 3	Present	10:00 AM
Diana Hinton	Councilor Ward 1	Present	10:00 AM
Riley Hoagland	Councilor Ward 2	Present	10:00 AM
Rick Mark	Councilor Ward 3	Present	10:00 AM
Mitch Parsons	Councilor Ward 1	Present	10:00 AM

Staff present: Ron Chandler, City Manager; Richard Appicello, City Attorney; Abigail Edwards, H.R. Supervisor; Nina Gonzales, H.R. Admin / Public Information; Tony LaSoya, I.T. Director; Chief Jerry Palmer, Lincoln City Police Department.

2. COMMENTS FROM CITIZENS PRESENT ON AGENDA AND NON-AGENDA ITEMS

Lori Arce-Torres, Executive Director of the Lincoln City Chamber of Commerce: Ms. Arce-Torres said she was representing the Chamber's lodging members. Ms. Arce-Torres asked Council not to re-implement the 24 hour cleaning hold for lodging properties.

David Faught, co-owner of Captain Cook Inn: Mr. Faught said a 24 hour cleaning hold would limit income for lodging properties and also limit wages for housekeeping staff. Mr. Faught said his cleaning protocols were stricter than those recommended by Lincoln County and said that COVID cases in the tourism industry in Lincoln City had been in restaurants and bars, not hotels.

Douglas Thompson, general manager of the Captain Cook Inn: Mr. Thompson said when the 24 hour cleaning hold was previously in place it made things difficult. He said that one night reservations on Fridays meant a loss of Saturday revenue. Mr. Thompson said his housekeeping staff sanitizes thoroughly, including in public areas. Mr. Thompson said a new 24 hour cleaning hold would decimate the lodging industry.

Greg Staneruck, Regional Representative for Oregon Restaurant & Lodging Association: Spoke against a 24 hour cleaning hold. Mr. Staneruck said putting the 24 hour hold back in place would not slow the spread of COVID-19. Mr. Staneruck said Governor Brown said the virus was spreading in food processing plants, social gatherings, and assisted living facilities. Mr. Staneruck said Lincoln County was the only county in Oregon using a 24 hour hold.

Mr. Chandler read a summary of 52 public comments pertaining to the 24 hour cleaning hold and one public comment pertaining to the Chinook Winds fireworks display. These comments will be attached to the minutes once they are approved by Council.

Mayor Anderson noted that the public comments in the agenda packet were from local citizens expressing health concerns, whereas all those received after the packet was published were from the lodging industry against the potential 24 hour hold.

Mayor Anderson said he'd received a comment from Lee Jensen of Motel 6. Mr. Chandler said that he had received Mr. Jensen's comment and it would be included as part of the record.

3. SPECIAL ORDER OF BUSINESS

A. Consideration of the 24 Hour Hold Rule on Lodging Businesses

Mr. Chandler said that three City Councilors had contacted him asking to put this item either on a regular Council agenda or to have a special meeting on the topic.

Councilor Casper said that information on how long the COVID-19 virus can last on surfaces was always changing. Councilor Casper said the virus lives 24 hours on surfaces - not 3. Councilor Casper said that Lincoln County Public Health is concerned about this issue. Councilor Casper said that lots of housekeeping staff have left the industry due to fear of catching COVID-19. Councilor Casper said the goal should be to get kids back into school and that Council should look at all options to bring COVID-19 cases down.

Councilor Hinton said that Lincoln County started breaking down some of their data into categories, including by industry. Councilor Hinton said that Lincoln City cases associated with the Food Service industry doubled from 10 to 20 in one week. Councilor Hinton noted that it would have been helpful to know whether the Surfides outbreak was associated with their restaurant or lodging businesses. Councilor Hinton noted that Lincoln County Public Health had said that hospitality and tourism were contributing to COVID-19 cases- however, only one case related to hospitality was recorded in one week. Councilor Hinton noted that 52% of cases in Lincoln County to date have been in the Hispanic / Latinx community and said that efforts to reduce the spread of COVID should focus on this community. Councilor Hinton described the hard work the County does to trace contacts of COVID cases, in particular the efforts to tie cases to workplace outbreaks.

Mr. Chandler shared information about the Inn at Spanish Head COVID outbreak. 5 out of 97 employees were initially diagnosed with COVID-19; that number increased by one to 6. Fathoms restaurant at the Inn at Spanish Head was closed on August 24 for cleaning and to allow staff to quarantine and test for COVID-19. Mr. Chandler was unable to receive information regarding the source of the outbreak or whether the diagnosed employees worked in the restaurant. Mr. Chandler has not been able to get any information on the Surfides outbreak.

Councilor Hinton would like to watch this issue for a few weeks and revisit this discussion at the end of the month when Lincoln County enters Phase 2. Councilor Hinton asked what the City could do to help restaurants when the City doesn't have authority over them?

Mayor Anderson said that in contact tracing, the County has found that when they traced the Newport outbreaks, there were 6 cases for every positive case. In Lincoln City, there have been 15 cases for every positive case. Mayor Anderson says that he believes that COVID isn't being spread at Lincoln City workplaces; he believes that it's being spread after working hours through socializing. Mayor Anderson also said that living conditions might contribute to the larger spread for each case in Lincoln City. Mayor Anderson would like to continue encouraging our citizens to practice social distancing and not socialize as much.

Councilor Hinton suggested a letter from Council or the City Manager to the food service businesses stating that the COVID-19 numbers are up in that category and providing advice on how to reduce the spread of COVID-19. Councilor Hinton thinks the letter should be in English and Spanish.

Councilor Casper discussed recoveries from COVID-19. Councilor Casper said that initially, the OHA considered people to be recovered from COVID-19 if they displayed no symptoms for 3 days. Now, OHA uses a 60 day recovery period.

Councilor Parsons said he had spoken with 15-20 housekeepers working in hotels and VRDs. Councilor Parsons reported housekeeping staff were generally more concerned about their economic situation than they were about COVID-19.

Mayor Anderson said every effort should be made to educate our workforce and citizens. However, the City is not going to take action on re-implementing the 24 hour rule at this time.

Councilor Hinton asked for Council to revisit this issue on September 28. Councilor Hinton asked what other Councilors thought about sending a letter to the lodging / restaurant industry?

Mayor Anderson asked that Greg Staneruck be brought back into the meeting for his opinion on a potential letter. Mayor Anderson asked if Mr. Staneruck's trade association could do more to educate their members? Mr. Staneruck said he was planning to contact his members in Lincoln City to advise them of what was discussed at this meeting. Mr. Staneruck will ask his members to continue to communicate about COVID with their staff and to continue to take it seriously. Mayor Anderson asked for a strong message since the City Council is concerned about both economics and the safety of the community. The Council would rather not be forced to take action to adversely effect Lodging and Restaurant businesses. Mayor Anderson encouraged Mr. Staneruck to work with the Lincoln City Chamber of Commerce and also asked that the message include information on after-hour gatherings and the risks of socializing after work. Councilor Hinton asked Mr. Staneruck to cc the City Council on his correspondence. Mr. Staneruck said he would.

B. Evaluation Criteria for Employees of the City Council

Abby Edwards, H.R. Supervisor, presented this item to Council. The City Council advised Ms. Edwards that they wanted to make a change to the way they evaluate the City Manager and, as a matter of protocol, Ms. Edwards wanted to establish processes for evaluating all City Council employees (the City Manager, City Attorney, and Municipal Court Judge). Ms. Edwards asked if evaluations should be moved to a fiscal year format. The Municipal Court Judge contracts with the City on a fiscal year basis. Ms. Edwards advised Council that the Judge could not make the meeting today.

Ms. Edwards also advised the City Attorney was in favor of being evaluated on a fiscal year basis.

Ms. Edwards said she had received additional information on the City Attorney evaluation process and had also received comments on the City Manager evaluation process from Council.

Mayor Anderson suggested finding a date and having an Executive Session with the Judge to discuss his performance review format.

Councilor Casper suggested a timeline for completion of the evaluation process, suggesting that all Council employees be evaluated by December. Ms. Edwards said that it takes about 2 months to complete the evaluation processes, so December would be feasible, especially given the need to agree on the manner in which the Judge is evaluated.

Mayor Anderson said that evaluating performance could be done quickly using past forms. However, he thought today's discussion was focusing on changing forms and the way Council evaluates their employees.

Ms. Edwards said that the City Manager process needs to be updated now. The City Attorney and Municipal Court Judge could wait for evaluation process review.

Mayor Anderson asked why there isn't an existing process for the City Manager's evaluation? Mr. Appicello said that there was a process for the City Attorney - the Attorney does a self-evaluation, forwards it to the Council, and then Council evaluates the City Attorney. Mr. Appicello said he was happy with the form and the current period runs from February to February. Mr. Appicello would like to move to a fiscal year format for his evaluations.

Mr. Chandler said that the City Manager process has been that, in spring, the City Manager would be evaluated in an executive session. Council would then summarize the evaluation at a regular Council meeting. Mr. Chandler has not provided a self-evaluation to Council. Mr. Chandler said that the form of his evaluation needed to be clarified and also he liked the idea of moving to a fiscal year evaluation since a lot of the City Manager's work is the City budget. Mr. Chandler noted he wasn't a fan of the numbering system for evaluations.

Mayor Anderson said that he's hearing we do have a process for evaluations. We could take care of performance reviews in a month using the existing process. He said that the need to update process doesn't necessarily need to hold up evaluations.

Councilor Hinton said that she wanted to work on the processes. She believes the current processes aren't clear. She disagrees with Mr. Chandler about the value of the numbering system for evaluations.

Mayor Anderson said he was trying to weigh up the need to complete performance evaluations or the need to update the processes. Councilor Hinton said that she was working with Ms. Edwards on processes already. Councilor Casper said that she thought Council needed to review the City Manager's revised form.

Ms. Edwards said that we need to update the City Manager form. Ms. Edwards said she was told the other Council employees needed their evaluation processes to be refined and established. Ms. Edwards said that the City Manager form is ready for Council to review and approve it. The evaluations of the City Attorney and Municipal Court Judge could also be done in September.

Mr. Appicello asked if his evaluation could be set for October 12. Mr. Appicello advised Councilors that they have no individual authority over personnel and that the end result of evaluations should be a Council review of an employee's performance, not several individual reviews.

Ms. Edwards presented the revised City Manager evaluation form to Council. Ms. Edwards summarized the past three years of City Manager evaluations, saying that Council went from a numbered system to a comment based system. Ms. Edwards said she had blended the numbered and comment based system in the revised form. A self evaluation for the City Manager is included in the proposed revision to the form.

Councilor Casper said she appreciates the comprehensive evaluation form. She asked if Council could have time to review the form and make a decision at the next meeting.

Councilor Hinton would like to add "Communication with the Community" as an evaluation area. Ms. Edwards said she could add that, taking the language from the 2017 City Manager evaluation. Councilor Hinton would also like to add "Communication Risk Management".

Ms. Edwards said that she would make these changes and then bring the form back for adoption at the next Council Meeting.

Councilor Casper asked if a set of questions could be developed for Council to ask Department Heads. Ms. Edwards presented a proposed list of questions that were based on those used by the City of Florence and said these could be incorporated into the City Manager evaluation form and process.

Councilor Hoagland asked if these evaluations have anything to do with compensation? Mayor Anderson said they do not. Councilor Hoagland asked about actions that could be taken if a employee doesn't perform to a satisfactory level. Mayor Anderson said individual areas needing improvement could be discussed. However, if the total evaluation is not satisfactory then Council can consider action against one of their employees.

Ms. Edwards asked Council if Mr. Appicello's self evaluation could be reviewed by Council on October 12. Mayor Anderson confirmed the evaluation process, stating that Mr. Appicello's evaluation would not be completed until the end of October.

Councilor Hinton asked how Council can talk with the Judge before or during the evaluation process? Ms. Edwards said the Judge is willing to meet with Councilors in a non-quorum format via Zoom, via telephone, or via a socially distanced in person meeting.

4. ADDITIONAL COMMENTS FROM CITIZENS PRESENT ON AGENDA AND NON-AGENDA ITEMS

Douglas Thompson, general manager of the Captain Cook Inn: Discussed how information pertaining to COVID is inconclusive. Said he will return to the Council Chambers on September 28 when Council discusses this matter again. Could Council check with Lincoln City health care providers regarding COVID 19 before making any decisions? Mr. Thompson suggested that more information be provided by the hospitality industry and the medical field before any further decisions are made.

Mayor Anderson said that we need everyone's participation to get the economy back, keep our citizens safe and get kids back to school.

5. ANNOUNCEMENTS OR COMMENTS BY CITY COUNCIL

Councilor Hinton asked Mr. Chandler about the difficulty of tracking the amount of people who gather indoors, particularly regarding those in vacation rentals. Mr. Chandler said the City is trying to identify which vacation rental properties are advertising for more than 10 people. Mr. Chandler said that the VRD enforcement officer is now working with management companies to ensure advertising for more than 10 occupants is not taking place. The City is responding to current violations and also is looking at past offenses.

6. ADJOURNMENT

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DICK ANDERSON, MAYOR

ATTEST:

// David Twigg for //

CATHY STEERE, CITY RECORDER



Lincoln City Chamber of Commerce
4039 NW Logan Road
Lincoln City, OR 97367
Phone: (541) 994 – 3070
Fax: (541) 994 – 8339
E-mail: infolcchamber@gmail.com

Dear Mayor and City Council Members,

I am writing on behalf of the Lodging Property members of the Lincoln City Chamber of Commerce. We are urging you to NOT re-implement the 24-hour cleaning hold.

Property owners and managers fully understand and appreciate the importance of cleaning and sterilizing the entire property in order to keep their staff and guests safe and healthy.

Housekeeping staff are using all precautions for themselves along with cleaning and disinfecting like never before. Additional cleaning protocols have been implemented that go above and beyond even the CDC and OSHA guidelines.

If the 24-hour hold was a proven way to combat the virus there would not be a question whether it should be implemented. However, conflicting reports have been received regarding how long the virus can live on surfaces, therefore it is illogical to conclude that the 24-hour hold will have any positive bearing or effects on preventing the spread of the virus.

We appreciate your hard work on behalf of the residents of Lincoln City and understand that the number one goal is to lessen the spread of the virus. However, we also need to consider the financial impacts to the businesses who are trying hard to recover from the shutdown.

Respectfully Submitted,

Lori Arce-Torres

Lincoln City Chamber Executive Director

WESTOVER INNS

Lakeshore Inn
210 N. State Street
Lake Oswego, OR 97034
(503) 636-9679

Schooner's Cove Inn
188 N. Larch
P.O. Box 86
Cannon Beach, OR 97110
(503) 436-2300

The Wayside Inn
3339 S. Hemlock Street
P.O. Box 1091
Cannon Beach, OR 97110
(503) 436-1577

Pelican Shores Inn
2645 NW Inlet Ave
Lincoln City, OR 97367
(541) 994-2134

Looking Glass Inn
861 SW 51st Street
Lincoln City, OR 97367
(541) 996-3996

Shearwater Inn
120 NW Inlet Court
Lincoln City, OR 97367
(541) 994-4121

8/31/20

Dear Mayor and Lincoln City Councilors,

My name is Heather Zink and I am a Vice President at Westover Inns which owns Shearwater Inn, Looking Glass Inn and Shearwater Inn in Lincoln City. I would like to thank you for your commitment to and care of Lincoln City during this difficult time. I know you've had many difficult decisions to make.

I'm writing this letter in regard to the discussion occurring on September 2nd about reinstating the 24 hour hold for lodging businesses. I ask that the hold rule not be reinstated. The hold is not necessary and detrimental for many reasons:

- According to the CDC the main way the virus spreads is through close contact person to person, not by touching surfaces. Staying in a hotel is not a high-risk activity.
- Hotels have implemented additional cleaning and sanitizing measures between every stay, removed all items that cannot be sanitized, are not providing daily cleaning service, and have curbside and contactless check-in available to ensure the safety of guests and employees.
- The Lincoln City economy is dependent on tourism. Businesses already lost 2 ½ months of revenue and June revenue was limited due to the 24 hour hold rule. Our hotels and all Lincoln City businesses need the income from tourists to stay in business. We cannot afford to have the hold. Some businesses may not survive if their ability to generate income is limited.
- Many employees will be laid off if the rule is implemented. As you know it can take months to receive unemployment. I am extremely worried for our employees if the hold is implemented. They need the income to provide for their families.
- Lastly, it very difficult to manage and we would need to cancel many reservations if the hold is required.

I realize there has been a lot of additional traffic at the coast this summer, but as kids go back to school and the weather changes the crowds will naturally decrease. The 24 hold rule is not needed. I respectfully ask that it is not required for lodging establishments in our community.

Sincerely,

Heather Zink

August 31, 2020

Honorable Council Members:

I am writing in regard to reconsideration of the 24 hour hold placed on motels during COVID-19. We are following all rules and regulations regarding sterilizing and sanitizing our premises, rooms etc.

Staff members' are monitored for temperature as well as strict safety measures for their safety are being adhered to.

The 24 hour hold on rooms limits our motel to half of its capacity. This not only reduces the wages of the housekeeping staff but also reduces the motel profit by half.

As we struggle through this difficult time we strive to ensure all staff members that their weekly wages and hours will not be reduced to enable them to take care of their families and pay their monthly bills.

Thank you.

Yon Hee Kim

Dear Mayor and City Council Members,

Personally, I remain concerned about the safety of hospitality workers during the pandemic, and don't wish their health to be exploited.

However, as the keepers of a single Airbnb, we follow CDC and Airbnb guidelines for safely sanitizing our apartment. We ask guests to strip their beds and leave the windows open. Then we enter with N95 masks from the Chamber, clean, and then sanitize surfaces.

Although it would put us in a bit of a rush for guests, we feel confident that a 3-hour delay would be sufficient to protect careful owners such as ourselves.

Thank you.

Sincerely,

Mitch Gould

Dear Mayor and City Council Members,

I am expressing my concern that the City is considering reverting back to the 24 hr. hold between reservations. We have been given permission to eliminate that gap time and have secured the entire months of Sept and Oct with back to back reservations. Our staff is diligent to clean and sterilize all surfaces every time. We provide an EXTREMELY safe environment for our staff as well as guests. PLEASE do NOT go backwards on this protocol. The individual homes are a safe environment for people to come to Lincoln City.

The city as well as homeowners need the revenue to sustain through the winter months!

Reverting will create a cluster of issues for guests that have acquired plane tickets, arranged for time of work, etc This step is NOT necessary!!! We are all doing our part to promote healthy, safe environments for guests to stay and enjoy the beautiful Oregon coast

Thank you for your consideration!

Sincerely,
Robin Nett
Bayside Bungalow

Esteemed council members:

As lodging property owners here in Lincoln City, we would like to request that the city not return to the 24-hour lodging hold. This would be a knee-jerk reaction to a couple of incidents that were quickly contained and handled appropriately.

Remember when the goal of this lock down was to flatten the curve in order to not overwhelm our medical resources? Well, the curve is flattened - with a couple of expected spikes - and our hospital and medical facilities and personnel are more than prepared for what we are experiencing now.

As long as businesses in the city continue to follow the CDC and county guidelines, the city has shown that any positive cases will be effectively treated and traced.

The Ester Lee Motel humbly requests that the city not return to the 24-hour lodging hold.

Sincerely,
Owners of the Ester Lee Motel

Ronald Chandler

From: Gene Scrutton [REDACTED]
Sent: Monday, August 31, 2020 7:05 PM
To: Public Comment
Subject: 24 hour hold

My wife and I own Whistling Winds motel in A1 Beach rentals the thought of a 24 hour hold is a slap in the face after all the precautionary things we've done to make customers safe and expense. As far as I know the hospitals not full we're off the governors watchlist and close to go into phase 2 what possible reason with the city have to put a 24 hour hold on at this point as things are starting to slow down from the peak season. I would guesstimate we've had over 20,000 customers between our homes and our motel not one call or tracer getting a hold of us over getting COVID-19 and I guarantee you people would call you if they thought they got it at your place. Everybody's just getting back on our feet it should be just enough to put business is under going into the slow season.I can say in the strongest terms this is a bad idea.

Ronald Chandler

From: Michael Knapp [REDACTED]
Sent: Monday, August 31, 2020 8:26 PM
To: Public Comment
Subject: 24 hour hold between rentals

We own the vacation rental at [REDACTED] at Roads End. We strongly oppose the consideration to adopt a 24 holding time between each vacation rental guest. As you surely know the CDC has confirmed there is very little risk of contracting Covid-19 from surface exposure. We have engaged a company that comes in between each guest to completely sanitize all surfaces. The cleaners use masks and gloves while they sanitize. The proposal does not reduce the number of guest who will come to Lincoln City, just shorten the duration they visit the coast. The impact on us financially will be significant.

We suffered substantial losses while vacation rentals in Lincoln County were shut down for several months this spring and early summer. We cannot make up those losses but we sincerely hope that further losses can be avoided by careful and complete cleaning between each guest. We have adopted the steps to take care of the extra cleaning but losing a day with each new guest will dramatically damage us more.

Infection rates in Lincoln county and city are down and requiring a day between each guest will not reduce the spread of COVID to the city or the guests. To my knowledge no one has been infected from surfaces in a vacation rental. Not one single person. Adopting a policy of a 24 hold will not prevent any COVID exposure or infection. It will not reduce the number of people who come to our city. It will only shorten their stay.

Please please do not adopt a policy that will have a huge negative impact on us and our property and will do nothing to prevent the spread of COVID to guest or our local residents. Please do not adopt the 24 hour hold period between each guest.

Michael Knapp
Sent from my iPhone

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Ronald Chandler

From: Mike holstein [REDACTED]
Sent: Monday, August 31, 2020 9:00 PM
To: Public Comment
Subject: 24 hour hold

To City Council,

I just wanted to let you know the negative effect that the proposed 24 hour hold on short term rentals would have on my property and many others like mine. It is time to move forward not backwards. We have suffered significant losses during this whole COVID crisis. Also I don't think there is enough data to support the fact that the 24 hour hold would help let alone that not having it makes the spread higher. Please help the people that work to drive Lincoln cities economic growth. Thank you for listening.

Mike

Ronald Chandler

From: Dee Knapp [REDACTED]
Sent: Monday, August 31, 2020 9:01 PM
To: Public Comment
Subject: 24hr hold

I was just informed that the 24hr hold between bookings may be reinstated.

I am also the owner of [REDACTED] and I am very concerned about this action.

The CDC's latest report show that there is little chance of contracting the virus from a surface, especially while following CDC approved sanitizing. Our management company has informed us that cleaners are wearing masks and gloves and have been working tirelessly to make everything safe.

The 24hr hold between bookings would not reduce the spread of COVID-19 to the city or guests. It will not reduce the number of people who come to this city. It will only shorten their stay and it will have a substantial impact not only on our bookings but also on employees who live and work in Lincoln City who work so hard to provide a service that keeps being curtailed for reasons that make no logical sense.

The Governor has taken Lincoln County off the watch list and they are considering moving to phase 2 at the beginning of September. Why are we thinking of going backwards?

I appose the 24hr hold between bookings and hope that you will strongly reconsider going in this direction which would inevitably have a very detrimental impact on Lincoln City and all its residents.

Thank you,
Dee Knapp

Ronald Chandler

From: Whistling Winds Motel [REDACTED]
Sent: Monday, August 31, 2020 9:17 PM
To: Public Comment
Subject: Whistling Winds Motel

This letter is in regards to the renewed discussion to reimplement the 24 hour hold on all hotel/motel rooms in Lincoln City.

My name is James and my Fiance's name is Kara.

We took over as Innkeepers at the Whistling Winds Motel in June of this year. This is our livelihood and it supports our family. We have two very young children that depend on us to provide for them. The 24 hour hold in June cut our income nearly in half, during that time it was a struggle to make ends meet. July and August have been spent recovering from the financial losses that occurred during the shutdown. We understand the severity of Covid-19 and with that we diligently follow CDC recommendations for our cleaning procedures. We truly take pride in how thorough we clean.

We implore whomever this reaches to not reinstate the 24 hour hold as it would be detrimental to our small family run business and place added stress during this difficult time.

Kara and I found a home here in Lincoln City. We got engaged two blocks from our motel on the beach and we plan to get married in Lincoln City in November. We feel so grateful to call this beautiful city our home and plan to stay.

Thank you for your time and consideration.

--

Whistling Winds Motel

[REDACTED]

A-1 Beach Rentals

[REDACTED]

Dear City of Lincoln City,

I am the owner of condo [REDACTED] in Lincoln City.

The City's total shutdown of rentals in April and May, together with the current later check-in, stringent cleaning, mask-wearing, and social distancing, have had the desired results: NO new cases of COVID-19 reported!

In April, I spent several hundred dollars to immediately comply with my rental agency's (A1 Beach Rentals) request to provide them with the following: duplicate sets of bed comforters, sheets, pillows, pillow shams, anti-bacterial pillow and mattress liners, and gallons of sanitizer and furniture leather cleaner/disinfectant. Duplicate sets of bath towels, kitchen towels and dish rags had already been supplied earlier. These supplies enable the housekeeper to do much of the laundry off-site, and use the in-unit laundry time instead to perform all the extra meticulous cleaning: EVERY touchable surface disinfected between guests. This means every doorknob, every appliance handle or door, every cupboard door, keys, lock box, remote controls, hot tub cover, every table, counters, small appliances, switches, levers, faucets, etc. etc. etc.

And it is obviously working! Lincoln County is off the Governor's Watch List and planning to move to Phase 2 on September 8. Congratulations for a job well done by the City, rental managers, housekeepers, maintenance staff, and the guests themselves! Instead of sending the message to all these people that, in spite of all their sincere vigilance, the City simply doesn't trust them to do the right thing any longer, I strongly urge the City to send out a message of congratulations for everyone's compliance with the CDC's and City's guidelines. Let everyone know that the City appreciates their compliance and trust in the rental agencies' ability to keep all their units safe, as well as the merchants' continued cooperation to do the same. Please praise everyone's past and continued vigilance instead of punishing all with the message they cannot be trusted.

If rental agencies are forced to notify booked guests that the first day of their stay must be cancelled, there is a real possibility that guests may decide to take their business to another town instead. Their plans for special birthdays, anniversaries, honeymoons, and other special get-a-ways at Lincoln City were already foiled in April and May. Many, thankfully, re-booked for later in the summer. To have those plans disrupted once again, especially considering NO new COVID-19 cases, could swear them off Lincoln City for good. I do not wish to send that message, and I trust the City does not wish to, either.

I urge the City in the strongest terms, to please stand up to whatever push-back the City may be hearing, and stand firm on moving the City **forward**. Penalizing guests, owners, management companies, and eventually businesses and City coffers, is unwarranted. The City has been doing a great job; please continue to trust in yourselves, your citizens, and your guests.

Respectfully Submitted,

Janet Botnen

Proud Owner of [REDACTED]

Ronald Chandler

From: Tom Bie [REDACTED]
Sent: Monday, August 31, 2020 11:24 PM
To: Public Comment; Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Judy Casper; Rick Mark
Subject: The 24-Hour Hold Rule

Councilors,

First, I thank you all for being city councilors during these difficult times. I know you must each do what you feel is right for the town of Lincoln City, and that the safety of its residents is your top priority. I appreciate your time and efforts in this regard.

I understand you will be considering a reinstatement of the 24-hour hold rule during a special meeting on Wednesday. I can't tell you what the right decision would be, and I can't speak for any of the hotels, but I *can* tell you what I have personally witnessed on several occasions since June: the hard work, diligence, and attention to detail of those cleaning my rental property. (I rent my place through Meredith.)

I often sit out on my deck working on a laptop, but I can see inside, and I assure you: no surface goes uncleaned, unscrubbed, or unsanitized. *No* surface. Meredith's cleaners are fast, but they are thorough. Of course, the airborne version of the virus remains by far the largest concern, but every credible study since March has concluded that those remain airborne for a maximum of 3 hours. And the checkout policy for Meredith mandates a turnaround time of at least twice that long. (From checkout at 11 a.m. to check-in at 5 p.m.)

My point: If *all* surfaces are being thoroughly cleaned and disinfected, and if the max life of the airborne virus is 3 hours, then is it really necessary to require another 21 hours on top of that?

Secondly, I'm guessing that this special meeting was prompted in part by the outbreak at Inn at Spanish Head last week? And the outbreak at Surfides the week before? If so, then the decision to reconsider is logical, smart, and prudent. That said, compared to almost any other outbreak in the country over the past six months, I think it's fair to say that both hotels should be commended for catching it early, when only 10 out of 161—less than 6 percent—tested positive.

One final consideration: If the 24-hour hold rule is reinstated, it will certainly cost me some money. But while I'm not a rich person, I will be fine financially. And if the other owners are being honest, I'm sure they will be, too. (And we all know Meredith will be fine!) But how much money in wages will be lost by those housekeepers over the course of a week or a month or two months?

Thank you all, again, for doing what you do. Please stay safe and healthy,

Sincerely,

Tom Bie

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Tom Bie
Editor, The Drake Magazine



Ronald Chandler

From: Richard Reed [REDACTED]
Sent: Tuesday, September 1, 2020 7:46 AM
To: Public Comment
Subject: 24 hour waiting period

Dear Councilmen,

I own a vacation rental house in Lincoln City. Firstly, thank you for removing the 24 hour hold requirement a couple of months ago. The additional rental days have helped us recoup some of the rental income lost earlier in the year and have helped increase badly needed tourism in Lincoln City.

Our rental management company has voluntarily delayed check-in time to allow thorough sanitizing between guests. No COVID-19 cases associated with our house or any other vacation rental establishment in Lincoln City have been reported.

Lincoln City has been a leader in engineering a safe way to both manage the COVID outbreak and allow industry vital to its businesses and residents to continue. Please vote no on suppressing a protocol that has been working so well.

Thank you, Rick Reed

Sent from my iPhone

Ronald Chandler

From: A1 Beach Rentals [REDACTED]
Sent: Tuesday, September 1, 2020 7:48 AM
To: Public Comment
Subject: Please do not move to 24 hrs between bookings for vacation rentals & motels

Dear City Council,

Karen here at A1Beachrentals . For the past 3 months we have been working So hard to carefully clean & sanitize with CDC approved products. This meticulous work is done before each guest comes to stay in a house or condo. Door knobs, appliance handles, electronics, counters, faucets, hand rails, etc are carefully wiped & sanitized. We also have an hour late arrival time to make sure there is 1 full hour spent surface sanitizing (after thorough cleaning). There are at least 5 hrs between guests. Cleaners or anyone entering a property is wearing masks & gloves. Any guest arrival or problems during a guest stay is done remotely or with mask & gloves.

Before arrival, guests are sent Covid instructions on what is expected while on vacation. Their house has sanitizing product & hand sanitizer. Masks & safe distancing are explained as mandatory should they leave their house or condo. The guests are always made aware & sign a rental agreement agreeing to follow strict quiet hours , parking and garbage requirements but the Covid instructions are sent to them in addition.

This Summer is like no other as many are frantic to have a break from home by going to the beach! How many are coming just for the day? Please do not hurt the VRD owners who are working hard to make every guest safe & respectful.

Our busy season will be over after Labor Day. Most visitors that come after Labor Day are small groups and couples. I know that Winter season when rain arrives is struggle enough to get guests to come to the beach. Add property taxes due during this same slow season .

Are you thinking then why be concerned with the 24 hr hold as we move to slower winter? Anyone lucky enough to have a "Turn" guests leaving and arriving on the same day will be so thankful for the income to help get them through the winter months. Any booking will be key to surviving and helps our town during this time. So many who visit get "take out". Extra hurdles like the 24 hr hold during slow times will be added stress during this challenging winter season.

Please don't put a 24 hr hold between bookings as we move to our slow season. The past 6 months have been a nightmare trying to keep everything afloat. The extra work & cost involved in cancelling and re-booking , refunding and moving guests has been constant for the past 6 months. The 24 hr hold is upsetting to guests who have already moved their stay (some 3 times) & makes for extra work refunding and rescheduling. These fall & winter guests come during a time when we need them most. A safe and respectful guest is key to survival this winter!

A1beachrentals has not had 1 guest, a cleaner, owner, hot tub tech , repair person or manager who has a reported a case of Covid. We would certainly have heard something. Our county is off the Governor's "watch list" and hopefully moving to Phase 2. Please please don't put us back to a 24 hr hold.

Sincerely,

Karen Scrutton

A-1 Beach Rentals

Office: [REDACTED]

Fax: [REDACTED]

On the Web: [REDACTED]

Ronald Chandler

From: Shannon Reed [REDACTED]
Sent: Tuesday, September 1, 2020 7:48 AM
To: Public Comment
Subject: I'm confused

Why is the city considering another 24 hour hold on VRDs? My understanding and according to the numbers, things are going well with the coronavirus in Lincoln County. And there have been no numbers suggesting our guests are at risk. We are just now recovering from the shut down imposed earlier this year and hope to make it through the off season. We are more than happy to do what is needed to help in the pandemic. We just can't see the logic now in a 24 hour hold. Please do not put us in this position. Thank you.

Shannon Reed
[REDACTED]
Sent from my iPad

Ronald Chandler

From: Ronald Chandler
Sent: Tuesday, September 1, 2020 8:30 AM
To: Public Comment
Subject: FW: 24-Hour Hold

From: Chuck Weakley [REDACTED]
Sent: Tuesday, September 1, 2020 4:06 AM
To: Ronald Chandler <rhandler@lincolncity.org>; Dick Anderson <anderson@lincolncity.org>; Mitch Parsons <mparsons@lincolncity.org>; Diana Hinton <dhinton@lincolncity.org>; dhoagland@lincolncity.org; Diane Kusz <dkusz@lincolncity.org>; Judy Casper <jcasper@lincolncity.org>; Rick Mark <rmark@lincolncity.org>
Subject: 24-Hour Hold

We understand you are considering reinstating a 24-hour hold between guest check-out and room cleaning. Here are some things we would like you to take into consideration.

1. Many reservations have been made weeks in advance. In order to implement the hold, we would have to cancel many of those reservations. Telling guests that Lincoln City will not allow us to honor those reservations would have a very negative impact, both immediate and long-term.
2. Our staff's safety is important to us, and we have taken steps to assure their health is not compromised. Protective equipment, sanitizing, social distancing, no cleaning of occupied rooms, contactless check-in...all instituted. Our housekeepers have virtually no contact with guests.
3. Oregon reported the lowest number of cases in months on August 31st...169. Since cases are going down, it is the wrong time to reinstate the 24-hour hold.
4. Lincoln County is scheduled to move to Phase 2 in a week. This is not the time to tell people we cannot honor their reservations. They would not understand that.
5. Hoteliers have already endured a shut down from mid-March until June 1st. We need the summer/fall business to recoup some of our losses.
6. Transmission of the virus is most likely caused by contact with someone who has the virus. We don't need the 24-hour hold to prevent that.

Thank you for taking these points into consideration.

Susan and Chuck Weakley
Owners, Pelican Shores Inn, Shearwater Inn, and LookingGlass Inn
[REDACTED]

From: Patrick Adsuar [REDACTED]

Sent: Tuesday, September 1, 2020 7:33 AM

To: Dick Anderson <anderson@lincolncity.org>; Mitch Parsons <mparsons@lincolncity.org>; Diana Hinton <dhinton@lincolncity.org>; Riley Hoagland <rhoagland@lincolncity.org>; Judy Casper <jcasper@lincolncity.org>; Rick Mark <rmark@lincolncity.org>

Subject: Consideration of the 24 Hour Hold Rule on Lodging Businesses

Dear Lincoln City board members,

I was just made aware of the above topic item for discussion in tomorrow's board meeting.

This change would result in a severe impact to those of us who have a short term rental home in LC. Reservations that are already made for September and October could potentially be cancelled, or at minimum be shortened by several days combined through out the month.

This will negatively impact both home owners and small businesses that support and benefit from the vacation industry even further than they already have been.

Its clear that not having the 24 hour hold rule over August had no negative impact on the LC community, or visitors, so I strongly urge you to not re-institute this rule.

Thank you, Patrick Adsuar

Ronald Chandler

From: paco vergara [REDACTED]
Sent: Tuesday, September 1, 2020 8:55 AM
To: Public Comment
Subject: 24 Hours Hold

Currently the county of Lincoln is off the Governor's list. We have no cases reported in the City. Moving to a 24 hours holds would cause more people losing their income. The 24 hr hold between bookings would really hurt a lot of people in the City of Lincoln

NO 24 HOURS HOLD

Ronald Chandler

From: Sal AlSudairy [REDACTED]
Sent: Tuesday, September 1, 2020 9:10 AM
To: Public Comment
Subject: RE: Proposed Re-Introduction to 24HR waiting period for vacation Rentals

To whom it may concern,

My name is Salem AlSudairy and I co-own a vacation rental property ([REDACTED]) in the Road's End neighborhood of Lincoln City. I am writing this letter to formally note my opposition to the proposed reintroduction of the 24 hour waiting period between vacation rental stays. We nightly rent our property and the proceeds of our rental are a main source of income for us in that venture. Considering the absence of newly reported cases in Lincoln City and Lincoln County I don't see the point of moving backwards in regulations. If we were to be required to have 24 hour waiting periods between stays our income would significantly be affected and reduced. Additionally the tax revenue we pay the City for our stays would also be reduced.

Please consider leaving the restrictions as is and don't reinstate the 24 hour period of waiting between stays.

Thank you for your consideration.

~ Sal

Salem AlSudairy
CEO and Principal Broker, Element Realty
[REDACTED]

Ronald Chandler

From: jac white [REDACTED]
Sent: Tuesday, September 1, 2020 9:19 AM
To: Public Comment
Subject: 24 hour rule re short term rentals

With most of the state already in phase 2, how is it that our potentially joining this less restrictive phase should result in more conditions for use?

It has never been clear what positive effect the 24 hour rule was to have. It seems like a made up, feel good about doing something rule.

Time to let reason guide us.

Sent from [Mail](#) for Windows 10

Ronald Chandler

From: Gregory Staneruck [REDACTED]
Sent: Tuesday, September 1, 2020 9:29 AM
To: Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Diane Kusz; Judy Casper; Rick Mark
Cc: Public Comment
Subject: 24-Hour Hold

Hello Mayor and City Council,

I hope this email finds you well. We all appreciate the work you continue to put in during these difficult times. Earlier this summer you chose to amend the 24-hour hold for lodging operators in Lincoln City therefore allowing these businesses to focus on the safety of their customers and employees. Over the past few months they have done a tremendous job of following new procedures to protect those who visit and live in Lincoln City. They have seen increased business allowing them to continue to provide work for their employees and funds for the community. Many are still in difficult situations and can not afford another set back.

Putting this hold back in place will cripple many and cause further damage to the hospitality industry with a ripple effect on the community. In regards to the hold, neither the CDC or the American Hotel & Lodging Association have recommended this practice in their own guidance. These operators put in a tremendous amount of work everyday to get their businesses ready to safely welcome guests. That work is to ensure that customers, employees, and residents all remain healthy and safe. We ask at your upcoming meeting that you demonstrate faith in these operators and not reinstate the 24-hour hold. The ORLA team and I are available for assistance with any questions or needs you may have. Thank you for your time and consideration.

Kind Regards,

Greg Staneruck
Membership Representative

[Oregon Restaurant & Lodging Association](#)
[REDACTED]

Visit ORLA's resource page at OregonRLA.org/covid19 for the latest coronavirus (COVID-19) resources, announcements and association efforts on behalf of Oregon's hospitality industry.

Ronald Chandler

From: Julie [REDACTED]
Sent: Tuesday, September 1, 2020 10:08 AM
To: Public Comment; Diana Hinton; Dick Anderson; Riley Hoagland; Mitch Parsons; Rick Mark; Judy Casper
Subject: 24 Hour Wait Rule on Lodging

Dear City Leaders,

Please do not reinstate the 24 hour Wait Rule on local lodging. This would be a huge blow to our already stressed system and damage the economy of Lincoln City unnecessarily. Safety for the cleaning staff is very important to us. After reviewing the current COVID cases from the county web site, it appears that numbers are greatly down from the large outbreak in June. If housekeeping staff take proper precautions, their risk of exposure should be almost nil.

Sincerely,

Julie Jacobsen

Lincoln City VRD Owner

Ronald Chandler

From: jessica jarboe [REDACTED]
Sent: Tuesday, September 1, 2020 10:21 AM
To: Public Comment
Subject: Public comment in response to the possible 24 hr. hold between vacation rental bookings

Hello,

I would like to provide my public comment in strong opposition to the possibility of an imposed 24 hr. hold in between vacation rental bookings. My husband and I are the owners of a short term rental property located at [REDACTED], and have taken great pride to work with a property management company, A1 Beach Rentals, that is both reputable and has taken above-and-beyond steps to provide a safe space for our guests to enjoy. A hold in between rental bookings, of any duration, would discriminately impact the bookings and income of individual homeowners as there would be fewer booking opportunities compared to a multi-unit hotel. Additionally, the availability of renting a home provides safety features that cannot easily be replicated in a multi-unit (hotel) environment such as contact-less check-in, private entrance to the property, access to complementary cleaning items for use during stay (e.g. Lysol, hand sanitizer), as well as minimal outside exposure from cleaning staff. At our property, we have one cleaning professional who utilizes exceptional cleaning techniques while minimizing the number of outside people coming in to contact with our property. This cannot be said for multi-unit environments in which teams of housekeeping, maintenance, and other staff are on the premises routinely in order to provide services, thus increasing potential exposure.

As a healthcare worker, I understand, and support, the importance of the cleaning measures being utilized. However, the risk of exposure to COVID-19 (coronavirus) is minimal from surface contact. Nonetheless, in response to the coronavirus, we have worked closely with A1 Beach Rentals to ensure that our property is cleaned using recommendations approved (or exceeds recommended standards) by the Centers for Disease Control and Prevention (CDC). This includes:

- cleaner wears a mask and gloves when cleaning the property
- employment of one cleaner for our property to reduce outside contact with our space
- use of disinfectant cleaning products known to be effective at killing coronavirus
- late check-in for guests to allow for extra time to sanitize surfaces

As you know, Lincoln County is off of the Governor's watch list and is being considered to be moved to Phase 2. This progress is not because of having a hold in between bookings, rather, it is because of safety standards and practices such as what is employed in our rental unit that allows visitors to Lincoln County to have an extra layer of safety. The use of holds in between bookings would only serve to take a step backwards in policy without employing evidence-based data. Additionally, it would reduce County revenue streams that come from guests visiting the area (e.g. support of local businesses and employment of local vendors in the hospitality field). Visitors will continue to come to Lincoln County even if you require a hold in between bookings, however, policies that aren't thoughtfully applied or are not evidence-based are harmful to all.

Again, I would like to provide my public comment in strong opposition to the possibility of an imposed 24 hr. hold in between vacation rental bookings. We do wish to work collaboratively with Lincoln County to continue to provide a safe space for guests to enjoy that employ safety standards and policies that are evidence-based as well as equitable County policies for property owners. Thank you for your consideration. If you have any questions, please feel free to contact me via email or by reaching out to our property management team at A1 Beach Rentals.

Sincerely,

Jessica Jarboe Vergara

Ronald Chandler

From: [REDACTED]
Sent: Tuesday, September 1, 2020 10:57 AM
To: Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Judy Casper; Rick Mark; Public Comment
Cc: 'Owner Relations - Meredith Lodging'; 'Mark Wiese'; [REDACTED] 'Kathy Re'
Subject: Consideration of the 24 Hour Rule on Lodging Businesses

Mayor Anderson and Lincoln City Council:

Thank you for your consideration to Not go backward and Not to reinstate a 24 Hour Hold on Lodging Businesses.

Adjusting to these new times and adhering to mandates, Lincoln County was removed from the Governor's "Watch List" on July 30th and, because of all the steps followed, tentatively approved to enter into "Phase 2" September 8, 2020.

And now there is a consideration to "bring back" the 24 Hour Hold Rule? It is a significant step backward not only to the local lodging business but all the local businesses that depend on such. And that is very significant.

Everyone, including us, our vacation home and our guests, have been severely affected by Covid-19 and now that we have adjusted and are following all mandated steps, you are asking our guests to move or cancel existing their reservations?

We, as owners, are working very closely with Meredith Lodging to ensure our home is clean and inspected and ready for our guests to arrive and enjoy themselves safely. We feel totally confident in Meredith management's diligence to maintain our home with guest safety the number one concern.

Have you worked jointly with rental managers (Meredith Lodging for instance) – asking what they have done and are doing to insure safety of our guests?

I'm very curious to hear the reactions of both motel and hotel owners in Lincoln City to this because surely you would be imposing the same 24 Hour Hold restrictions on those Lodging Businesses as well.

Sincerely,

Tom & Kathy Re

[REDACTED]
Lincoln City Or. 97367
[REDACTED]

Ronald Chandler

From: Colleen Johnson [REDACTED]
Sent: Tuesday, September 1, 2020 10:59 AM
To: Public Comment
Subject: 24 hour hold on vacation rentals

To whom it may concern,

I have heard that there is consideration to go back to the 24 hour hold between guest bookings for our vacation rental. There have been no persons reported getting the COVID 19 sickness since reopening for vacation rental. Strict guidelines have been followed to insure safety following the CDC approved sanitizing regulations. Masks and gloves are worn by the cleaners. They are doing everything possible to insure safety for guests. Our home is managed by A-one Beach Rentals. We have not had any cleaners, workers who do repairs report any COVID 19 problems. I hope you will reconsider not putting the 24 hour hold into place. We have already lost considerable income this year from the shutdown. Cases are going down not up and workers are being diligent to follow policies to comply to prevent problems.

Thank you,
Colleen Johnson
Vacation rental owner
Sent from my iPhone

From: Mark Wiese [REDACTED]
Sent: Tuesday, September 1, 2020 11:00 AM
To: Dick Anderson <anderson@lincolncity.org>; Mitch Parsons <mparsons@lincolncity.org>; Diana Hinton <dhinton@lincolncity.org>; Riley Hoagland <rhoagland@lincolncity.org>; jcapser@lincolncity.org; Rick Mark <rmark@lincolncity.org>
Cc: [REDACTED]
Subject: Special City Council Meeting 9/2/2020

To the Mayor and City Council:

We are co-owners of a vacation rental known as Sea Escape in the Nelscott area of Lincoln City. [REDACTED] [REDACTED]). It is managed by Meredith Lodging, a very reputable property management firm. We have a valid VRD permit and are in compliance with all city ordinances.

We are very much opposed to re-imposition of the 24 hold rule on lodging businesses. This rule was extremely arbitrary to begin with, and seems to single out businesses such as ours. There is no evidence to suggest that the current system is leading to any increased cases of COVID. There is no evidence to suggest that a 24 hour hold would increase public safety. What it would do is have a drastically negative effect on our business and many tourist and travel related businesses in the Lincoln City area. Reservations to our vacation home are made weeks in advance and require specific dates and plans by families. We have existing reservations on our calendar throughout much of the fall. Most reservations are short term stays (2-4 nights). Placing a 24 hold would result in complete cancellations in many cases because guests would not be willing to have their stays cut on either or both ends of their trip. Not only does this impact our financial stability, it will affect related business in the area due to a drop off in tourism. Our home is cleaned and disinfected meticulously after each party leaves and before new guests arrive without a 24 hour hold period.

Thank you for your consideration.

Sincerely,

Mark and Danelle Wiese

Ronald Chandler

From: In Shin [REDACTED]
Sent: Tuesday, September 1, 2020 11:48 AM
To: Public Comment
Cc: Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Judy Casper; Rick Mark
Subject: 24 hour hold rule reconsideration - Sailor Jacks

Dear Mr. Mayor and city councilors,

We at the Sailor Jacks are deeply sympathetic towards the recent outbreaks at Surftides and Inn at Spanish Head, and wish those infected a safe and speedy recovery. However, we believe that reimplementing the 24 hour hold rule is too rash of a response.

Let us explain what we have been doing since the reopening. We have designated an extra housekeeper for sanitizing. We have also purchased an electrostatic sprayer for sanitizing the rooms. We have been and will continue to provide all guests with free masks and hand sanitizer. Since reopening, we have noticed most of our guests are following and complying with pandemic guidelines. We have gone above and beyond for the guidelines. Our payroll has increased 7% because of extra time and effort necessary for housekeeping and sanitizing.

At this time, we don't know what else we need to do to ensure the safety of our employees and customers. As we explained back in May about the 24 hour hold, Lincoln City may as well tell us to shut down our online reservation system. There is no computer system able to automatically create a hold after each guest checks out. Essentially, we are forced to do all reservations by hand. Most reservations are made online, and by taking away our online platform, you may as well tell us to close down.

We have followed state and city guidelines, and we believe all lodging operators in Lincoln City have complied with orders. We have checked and confirmed that the three Oregon counties most impacted by covid (Marion, Washington, and Multnomah) currently do not have a 24 hour hold after each check out. Of course, we are concerned about the pandemic just as much as other Lincoln City citizens, but shutting down half of our inventory will force us to lay off loyal employees and create financial hardship for their families.

We ask for the Mayor and city council to please carefully consider the heavy impact this decision will have towards Lincoln City citizens and employees.

Thank you for your time.

Benny Shin
Owner
Sailor Jacks Motel

Ronald Chandler

From: Barbara Francis [REDACTED]
Sent: Tuesday, September 1, 2020 12:07 PM
To: Public Comment; Richard Appicello; Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Diane Kusz; Judy Casper; Rick Mark
Subject: Upcoming Meeting about Lodging

To those working diligently for Lincoln City,

I just wanted to write in and encourage support for continuing to not have a 24 hour hold period between guests at local hotels and lodging. This 'rule' is unique only to Lincoln City and a few other places in the county. Because of it, our ability to recover will be hamstrung and the reputation of the city marred in the minds of travelers as implementing this rule will require many adjustments and cancellation to existing stays. This pandemic has been difficult enough for our economy. Please don't continue to make it harder.

Sincerely,
Barbara

Ronald Chandler

From: Josh Carter [REDACTED]
Sent: Tuesday, September 1, 2020 12:12 PM
To: Public Comment
Subject: Reject Reinstitution of 24 Hour Rule on Lodging Businesses

To Whom it May Concern,

I'm an owner of local lodging in Lincoln City and I'm writing to urge you to reject reinstating the 24 Hour Hold Rule on Lodging Businesses. Since the original rule was implemented we a lot has happened:

- Lincoln County was removed from Governor Brown's watch list on July 30, 2020 ([Read more about opening up Lincoln County here](#))
- Lincoln County is tentatively approved to enter Phase 2 on September 8, 2020 ([Read Governor Brown's letter to Lincoln County Officials](#))
- Many local businesses have already suffered this year
- The CDC and WHO have NOT recommended nor published scientific data or studies supporting the efficacy of stopping COVID-19 based on 24 hour hold regulations for the lodging industry

If this rule is reapplied to the local lodging industry it will result in a substantial loss of revenue and loss of jobs and cause further duress, emotional, mental, and economic harm to the businesses and the wider community.

Thank you for your consideration.

--
Regards,

Josh Carter, MBA

Ronald Chandler

From: Craig Peters [REDACTED]
Sent: Tuesday, September 1, 2020 1:18 PM
To: Richard Appicello; Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Diane Kusz; Judy Casper; Rick Mark; Public Comment
Subject: Proposed 24 hour hold

Dear Council Members,

I am writing today regarding my concerns that a proposal to reinstitute the 24hr hold period for lodging is being discussed and considered. Based on information from reliable sources like the OHA, COVID cases are not originating from lodging operations. Additionally, I have not read anything from the CDC or otherwise that shows any scientific benefit to a 24-hour hold period. What is certain is this sort of mandate will hurt our economy which has already suffered terribly. Most of our jobs here in town rely on the lodging operators successfully accommodating tourists. Tourism is the main source of our income! Please give careful consideration to this matter as it already was attempted earlier this year and was a disaster. We need to recover and move on with our lives.

Sincerely,

Craig

Ronald Chandler

From: Lori Arce-Torres [REDACTED]
Sent: Tuesday, September 1, 2020 1:38 PM
To: Public Comment
Subject: Fwd: City Council meeting!

----- Forwarded message -----

From: [REDACTED]
Date: Tue, Sep 1, 2020 at 1:08 PM
Subject: City Council meeting!
To: Lori Arce-Torres [REDACTED]

Dear City Counsel,

Please do not reimplement the 24 hour hold for lodging facilities. When that was implemented it caused hardship with the cleaning staff unable to fully work after having two and half months off, they are trained to wear face covers and gloves and use the proper cleaning products. Furthermore, this seems to be the only industry that has a hold on "entering a facility". Medical facilities, restaurants, fitness centers, stores etc. do not require a 24 hold so why just one industry keeping people away with a 24 hour hold? Also, there is no proof that a 24 hour hold on just the lodging industry is helping to stop the spread of the Covid-19. We as a community have done very well to stop the spread of the virus and we need to continue more forward not backwards.

Lisa Ward

Bella Beach Vacation Rentals

[REDACTED] *(bookmark us)*

Call: [REDACTED] - 9 AM - 10 PM daily

Oregon Coast's Premier Vacation Homes: Relax and Enjoy



Virus-free. www.avg.com

--

Lori Arce-Torres
Executive Director
Lincoln City Chamber
[REDACTED]
Lincoln City, Or. 97367
[REDACTED]

Ronald Chandler

From: Dean Cummings [REDACTED]
Sent: Tuesday, September 1, 2020 1:49 PM
To: Richard Appicello; Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Diane Kusz; Judy Casper; Rick Mark; Public Comment
Subject: Again!

Learned from a neighbor today that the City is considering imposing the 24-hour hold period for hotels and vacation rentals again. Honestly, I am shocked this is being considered! Across the nation states are going back to normal and for some reason Oregon cannot or will not simply move on. We have lost so many jobs and businesses and considering something like this will only make matters worse. Please do not impose more 'mandates' on our already suffering community!

Regards,
Dean

Ronald Chandler

From: Tiffany Davidsaver [REDACTED]
Sent: Tuesday, September 1, 2020 1:49 PM
To: Public Comment
Subject: Please reconsider the 24 hr hold

To Whom It May Concern,

Please reconsider the 24 hour hold on turn around times for vacation rentals. We have thorough cleaning processes in place and have not had any known transmissions of covid from vacation rentals. Our cleaning team works diligently within the recommendations in place and have been successful.

A 24 hour hold would further cause a negative financial impact, as we are continuing to struggle from lost revenue accrued from the initial phase of the pandemic. This would also be detrimental to our cleaning staff, who were unemployed due to prior regulations. They too are working towards recovering financially from lost wages.

As we look forward, as a community, to phase 2 in [September](#) it seems as though we are being forced backwards by the consideration of instituting a 24 hour hold.

Please allow vacation rentals to thrive in Lincoln City.

Thank you,
Tiffany Davidsaver

Sent from my iPhone

Ronald Chandler

From: Belle Rive [REDACTED]
Sent: Tuesday, September 1, 2020 2:23 PM
To: Public Comment
Subject: Reinstatement of 24 our Hold Policy for Lincoln City

I am writing to comment on the reinstatement of the 24 hour hold policy for lodging in Lincoln City.

It is unfortunate that our beloved Lincoln City was affected at all by this menacing virus, but it has been and that's not going to be undone.

It is my understanding that you are revisiting the 24 hour hold policy for lodging in Lincoln City. Being a short term rental owner, I'm acutely aware of the stigma attached to short term rentals. We are just now recovering from being completely shut down earlier this spring. Those bookings are gone. We were blessed to have savings on hand to tide us through that rough period. However, when a 24 hour hold policy was instituted, we complied and got through that as well, even though it meant turning down some bookings.

I'm unclear what benefit a 24 hour hold policy would do, as the CDC states most of the virus is dissipated within 15 or 20 minutes. I AM clear, however, that reinstating this policy will mean loss of bookings for us which will, in turn, mean loss of business for takeout restaurants in the area, further decaying our ability to recover as a community.

We have instituted rigorous cleaning procedures, have housekeeping staff wear masks and gloves and provide hand sanitizer, disposable masks and clorox wipes for guests. We also have a digital thermometer available at the house so that guests can monitor their health proactively each day.

We are looking forward to ending the summer season with a full docket of folks who normally like to take advantage of the end of the season mild weather before going back into Northwest Hibernation Mode. We encourage our guests to order local takeout and also to shop before they come and cook in our kitchen or on the patio or deck.

In other words, we are all about providing a SAFE getaway for all involved -- with minimal exposure of our guests to the community in Lincoln City, while still stimulating the local economy. I suspect that most vacation rental owners are doing something quite similar.

I urge you to continue the current course of action. It won't be long until we have a vaccine and life will change again -- hopefully for the better.

Marty Rowland
Owner
Belle Rive Vacation Rental

Ronald Chandler

From: Jacqueline Gupta [REDACTED]
Sent: Tuesday, September 1, 2020 3:05 PM
To: Public Comment; Jacqueline Gupta
Subject: 24 Hour Hold Rule on Lodging Businesses

Dear Councilors,

I understand that you are considering reinstating the 24 hour hold rule on lodging businesses. My husband and I own a home in Lincoln City that we use and make available as a vacation rental dwelling. Our home is located in Olivia Beach and managed by Meredith Lodging. Given we did not receive any income the months of April and May we are relieved to see our home is reserved throughout the month of September and into October. We could use this income to make up for the lost revenue in April and May when we could not rent our home given COVID-19 and Governor Brown's orders. Every night of income helps tremendously pay for bills related to our beach home.

Meredith Lodging has done an outstanding job keeping the homes clean and sanitized and especially during this pandemic when extra precautions and measures are critical for everyone's safety. Guests have felt safe in knowing the house has been deep cleaned and sanitized prior to their arrival. There have been no issues. Guests have appreciated being able to rent a home that allows them a safe get-away within driving distance from their home. We have appreciated having the income we need.

Please strongly consider leaving things the way they are now and NOT reinstating the 24 hour hold rule on lodging businesses. Our home is almost fully reserved for the month of September. It would hurt us financially if the reservations had to be cancelled. Like most people we don't need added stress and financial strain during this time. We want to see the Lincoln City community remain vibrant and strong. Everyone could use the business and dollars that tourists bring to the Coast. This pandemic has been devastating enough and we don't want to see further economic difficulties ensue.

We hope you can make the right decision by leaving things just as they are now. We much appreciate your consideration and your dedication to the Lincoln City community.

Kind regards,

Jacqueline and Shantanu Gupta

Ronald Chandler

From: Mary Jo Chapman [REDACTED]
Sent: Tuesday, September 1, 2020 3:41 PM
To: Public Comment
Cc: mjcardfamily@comcast.net
Subject: Re: Putting 24hour hold in place again

To whom it may concern,

My name is Mary Jo Chapman and my husband, John, and I are the owners of a small vacation rental cottage [REDACTED]. We have been hit hard with cancellations for our little rental since March 9th, 2020. We have honored full refunds to ANYONE and EVERYONE who requested a cancellation, despite this huge hit to our financial health. We are very grateful that the ban on VRDs and Hotels, etc was lifted beginning June 1st, 2020. We got some new bookings to fill up some of the future dates that had been cancelled for future months, but I have to tell you the 24 hour hold at that time, made it much harder to book guests. On top of the fact that most of our bookings are for 2-3 day durations, and with the 24 hour hold, that can add up to three days that I CANNOT RENT during that time period. It is hard to be able to accommodate all the inquires because of so many days that we have to block out when the 24 hour hold is in place. On average, we could loose in upwards of 8-11 days/mo and during this extremely dire financial situation that we have been put in since COVID, this is just adding more undue financial hardship to the pile and I am not sure we will be able to survive this wave. We pay our taxes on time every quarter and we hope to continue to pay the taxes that the city needs as well. When you couple all of this with what we have already lost in revenue for the entire months of April and May and all the cancellations, it is easy to see how this 24 hour hold is impacting our business. I have missed out on many bookings because of the 24 hour hold and when it was lifted our finances became much more bearable. We were able to accept all bookings with ease and grace and with a financial help that we would not have been able to have, if the 24 hour hold was in place. We are abiding by all of the cleaning requirements and we feel the cottage is more than ready for its next guests by 4pm on the same day that a current guest checks out. We have also adjusted our check out time to two hours earlier to give our cleaners ALL the time that they need to make the cottage safe for the next guest.

In ending, I would like to place a vote to please not put the 24 hour on VRD's.

I thank you in advance for your time,

Sincerely,
Mary Jo Chapman
[REDACTED]

Ronald Chandler

From: Diana Steinman [REDACTED]
Sent: Tuesday, September 1, 2020 4:09 PM
To: Public Comment
Cc: Gregory Staneruck
Subject: Comment in opposition to a 24-hr hold for lodging businesses

I wanted to respectfully voice my concern to the City Council regarding Lincoln City's decision to reconsider a 24-hr hold restriction on all lodging businesses. Like other lodging properties in Lincoln County, the forced 2 month closure and then a 24-hr hold requirement has negatively impacted our local businesses and employees. I feel strongly that if we continue to follow industry standards and expanded COVID recommendations, we can safely operate without this restriction. I oppose a 24-hr hold rule for the following reasons:

- Does not follow science/research or recommendations made by the CDC and industry experts such as AHLA (American Hotel and Lodging Association) or ORLA (Oregon Restaurant and Lodging Association).
- Evidence does not suggest that employees are contracting the virus at the workplace.
- Will not keep people from coming to the coast or visiting town.
- Causes significant loss of revenue.
- Causes economic hardships at the local level.
- Businesses will be forced to lay-off local employees again.
- Adds unnecessary complexity and labor hours to manage.
- Because Lincoln County is the only county on the coast not already in Phase 2, this creates an unnatural market dynamic and causes the County's room night demand to shift to other lodging facilities in nearby counties.
- Creates a competitive disadvantage.
- Grocery stores are not putting carts out of service for 24 hrs.
- Retail stores not putting products out of inventory for 24 hrs.
- Restaurants not putting tables out of service for 24 hrs.

Thank you for your time and consideration in upholding the decision this council made back in June to remove this unjustified mandate.

Diana Steinman
Director of Operations - Oregon Coast
VIP Hospitality Group
[REDACTED]

Ronald Chandler

From: Ronald Chandler
Sent: Tuesday, September 1, 2020 5:09 PM
To: Public Comment
Subject: FW: 24 hour Hold Rule

From: Connie [REDACTED]
Sent: Tuesday, September 1, 2020 5:03 PM
To: Dick Anderson <anderson@lincolncity.org>; Mitch Parsons <mparsons@lincolncity.org>; Diana Hinton <dhinton@lincolncity.org>; Riley Hoagland <rhoagland@lincolncity.org>; Diane Kusz <dkusz@lincolncity.org>; Judy Casper <jcasper@lincolncity.org>; Rick Mark <rmark@lincolncity.org>; Ronald Chandler <rhandler@lincolncity.org>
Subject: 24 hour Hold Rule

From Doug and Connie Wheldon

To Public Comment

Date 9.1.2020

Subject: 24 hour Hold

We are opposed to the reconsideration of the "24 hour hold" concerning short-term lodging that the city is revisiting. The first initial shut-down caused severe damage to our business, the lodging industry and the city economy. To the best of our knowledge the pandemic has not been amplified in any way by the lodging industry.

We have checked the COVID-19 statistics on a daily basis and it is clear that the recovered category has been stagnant. As of today, it's at only 31. We know that there are many more recovered than that number! In all honesty, we believe the number is probably ten times that amount. We challenge any of our city and county decision makers to say this isn't true.

We very much appreciate the common sense vote that was taken the first time concerning this subject.

Please don't damage our economy any further than it's already been damaged.

Sincerely,

Doug and Connie Wheldon

From: Dianna Dunlap [REDACTED]

Sent: Tuesday, September 1, 2020 4:40:14 PM

To: danderson@lincolncity.org <danderson@lincolncity.org>; mparsons@lincolncity.org <mparsons@lincolncity.org>; dhinton@lincolncity.org <dhinton@lincolncity.org>; rhoagland@lincolncity.org <rhoagland@lincolncity.org>; jcasper@lincolncity.org <jcasper@lincolncity.org>; rmark@lincolncity.org <rmark@lincolncity.org>

Subject: 24 Hr Hold on lodging - 9/2/2020 meeting

Hi Mr. Mayor & Council Members

I love Lincoln City and have lived here full time for over 30 years, raised children here, am an employer here, property tax payer here, and supporter of the local businesses. As a family we have 3 generations living here. We are committed to Lincoln City's success and wellbeing.

In a time of such high emotions – we need to let facts lead us. Facts are not biasthey just are what they are.

I do not understand why the City of Lincoln City is reconsidering the 24 hr hold between hotel guests.....there is NO science to support this rule.....yet the financial impact will be devastating in an already VERY HARD financial year that we are all struggling to recover.

- **NOT a recommendation or requirement of CDC / WHO / Oregon Health Authority.**
- **NO OSHA requirements for this.**
- **NO other Oregon cities requiring this.**
- **Hospitals only require 2 hours** after a COVID19 confirmed patients....general patient room have **NO waiting period.**
- Why is the lodging industry the **only** business that is be considered to have 24 hours between its customers?
 - If the public safety concern is so greatwhy are the stores, restaurants, banks, salons, ALL other businesses are not required (or being considered) to have the 24 hours?
 - Retailers like grocery stores, gift shops, gas stations, banks, etc. are not required to have ANY time between customers. I am **literally seconds** behind the person in front of me at the cashier – **WITH NO cleaning/sanitation** happening between the person ahead of me and myself. Grocery stores like Safeway have **100s** of people a day their cashier stands hotel rooms only have 1-4 people per day in a room per night.
 - Restaurants are open (which I agree with). I again am literally seconds behind the last people to sit at a table. The staff wipes down/cleans/sanitizes the table & chairs and then the next customer is allowed to occupy that table. Restaurants have many people use the same table in a day as tables “turn-over” to the next diner every hour or so. Yet hotel rooms only have 1-4 persons per night.
 - So in a hotel room with 1-4 person maximum in the room – why would a 24 hour period be required.....when in stores and restaurants it is **literally only seconds for a MUCH larger volume of people.**

- The lodging industry has been using approved cleaning chemicals that work against viruses even before COVID-19 yet as an industry we are the **ONLY** business that Lincoln City is considering a 24 hr hold requirement.

I am requesting as a local hotel owner that this 24 hr hold **NOT be re-instated**. This rule is discrimination against the lodging industry, not based on scientific facts, and not required/recommended by health authority agencies. Given the **devastating financial impact** this 24 HR rule would have for ourselves, our employees & their families, and our community as a whole we will be pursuing any and all legal remedies available to us if it is re-instated.

I am in great hopes that the council does the right thing: **Support the current guidelines in place** and NOT re-instate the 24 HR rule.

With Social Distancing, Hand Washing, Sanitizing, wearing masks, etc – we all can do our part to reduce the spread of COVID19.

Thank you for your time in reading my email and considering this information for your meeting on September 2, 2020.

Dianna Dunlap
30 year full time Lincoln City resident
Hotel Owner

Ronald Chandler

From: Erick Roorda [REDACTED]
Sent: Sunday, August 30, 2020 10:16 AM
To: Public Comment
Cc: Dick Anderson; Diana Hinton; Diane Kusz; Judy Casper; Mitch Parsons; Riley Hoagland; Rick Mark; Jill Warner; Ronald Chandler
Subject: RE: Fireworks

What happened last night is inexcusable. Shortly after 10PM, my wife and I were (literally) shaken from our beds and our animals were terrorized by explosions on the beach near Road's End. If Lincoln City is going to sanction a commercial fireworks display at Chinook Winds Casino on a random Friday in August, then some attempt should be made to alert residents in the vicinity. Fireworks on the beach continues to be a major quality of life issue in our neighborhood.

--

Erick Roorda
Website + Commercial Sales

[REDACTED]

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: **mon-sat 10-6 sunday 11-4**
:
:

: www.modlivin.com

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mid-century modern comes home

Ronald Chandler

From: Ken Corson [REDACTED]
Sent: Tuesday, September 1, 2020 8:14 PM
To: Public Comment
Subject: 24 hour hold comment

Why would you consider placing the 24 hour hold bak into place? Is it the multiple closures of many of the restaurants? They have nothing to do with the lodging industry. Really? shut the business down that are creating the problem. Not the ones that are doing things correct. I have not heard of any issues from lodging facilities. My opinion is it is due to malpractice in the restaurant industry. We have made it through one of the busiests summers we have ever had with no issues.

We have had thousands of guests with no issues. Our employees are safe and have had no issues. Our guests have come and enjoyed Lincoln City and the beach and have had no issues. Placing the 24 hour hold would cripple us again. If you choose to do this we will have to cancel hundreds of reservations. If you choose to do this at least let the existing reservations stay in place and we can place a hold on any new reservations that will come in. I don't feel it is right to penalize the businesses that are doing things correct. Penalize the ones that are not. Even with the inside closures that are now in effect, they still have the ability to provide a service to the public. Placing the 24 hour hold on lodging facilities requires us to cancel or adjust 100s of reservations. I am sure this is the case for all lodging operators. Think about the impact that you will create if you choose to do this. Lodging is not the problem! Please use good common sense and do not consider this again. Over the past few month since we have been open for business as usual, none of our guests have reported anything. In fact, they have had clean and safe lodging opportunities, maybe better than prior to the pandemic. I am sure the other lodging facilities feel the same way. Don't let a few council members who are against VRDs and allowing guests to enjoy the beaches, sights, and shopping that Lincoln City provides. Please consider the impact for may of the small lodging facilities along with the larger ones as well. We have practiced all of the requirements that were set forth in the past. It has made us a better company. We have provided clean and safe lodging options for all of our guests. Don't do it.

Thank you for your time.

I am sending this in behalf or our staff, our owners and our guests.

Ken Corson

Beachfront Garden Inn Vacation Rentals

Ronald Chandler

From: Chrissy Anderton [REDACTED]
Sent: Tuesday, September 1, 2020 9:48 PM
To: Public Comment
Subject: 24 Hour Hold

To Whom it may concern,

We own 2 beach VRD rentals in Roads End, Lincoln City.

Since the onset of Covid 19, we have been very concerned about the health of our guests. We also are concerned about the health of Lincoln City as a whole, both for its citizens, and for its tourism.

We strongly feel that the City really needs to 'trust' us, as owners, that we are taking this seriously & doing the right things to make sure our homes are sanitized properly for new 'incoming' guests. We have been personally cleaning our homes since the VRD's were allowed to operate again, just to make sure that the home is properly sanitized for each new guest. We feel that our homes are cleaner & safer for 'tourists' to the City than any store, restaurant or shop that these guests may enter!

We also feel that Hotel/Motels and VRDs have been hurt financially, we all cannot afford to close down again which makes us all on high alert and we are going the extra mile at making sure all sanitizing is done with all the CDC/Health guideline's. We also do not want anyone to get sick, so please put a little faith in us that we are doing a great job and do take this Pandemic very serious.

There is no reason to go backwards at this point, and start adding in additional restrictions to our rentals. They are perfectly clean & safe, and there is NO need to require a 24 hour wait period. Any tourist entering Lincoln City would have a better chance of picking up Covid 19 off of a store shelf, store cart, check out keypad etc.....then they would by touching ANY heavily sanitized area in our homes. It just doesn't make any sense to require a 'waiting' period.

We are against this proposal of a 24 hour hold.

Thank you for your time,

Allen & Chrissy Anderton
[REDACTED]

Sent from [Mail](#) for Windows 10



Virus-free. www.avast.com

Ronald Chandler

From: Jenifer Kavanaugh [REDACTED]
Sent: Tuesday, September 1, 2020 10:43 PM
To: Public Comment
Subject: Request to NOT implement the 24 hour hold for all lodging/vacation rentals

To whom it may concern,

I would like to respectfully request that the 24 hour hold NOT be implemented for lodging in Lincoln City.

My husband and I own two vacation rentals in Roads End and we just cannot afford to have a 24 hour hold put in place--it will seriously impact our upcoming rental revenue as well as the revenue of our cleaners. We will need to cancel upcoming bookings. We are desperately trying to make up for the two months that we had to be closed in order to comply with LC rules.

We comply with ALL the LC rules and the health guidelines-and have followed all requests from LC and from the cleaners in order to keep all guests and cleaners completely safe-as well as the whole Lincoln City community. We send an email to ALL upcoming guests, before they check in, to confirm that they have had no exposure to Covid-19 and that they do not have any symptoms. All guests must respond to these questions before they may stay at the house. We have also altered our arrival and departure times so that there is more time between guests. This ensures that the cleaners are safe when cleaning our homes. Our cleaning policies are very strict and the cleaners use masks and gloves to protect themselves at all times.

The health and safety of our guests, housekeepers and all Lincoln City residents, is extremely important to us and we are doing everything in our power to keep everyone safe and healthy.

I strongly believe that cancelling upcoming reservations and turning guests away will negatively impact our homes as well as Lincoln City for future business and revenue.

This pandemic has been a financial hardship not only for us, but for all members of the vacation rental and tourism industries. I implore the council NOT to impose the 24 hour hold.

Thank you,

Jenifer

Jenifer L. Kavanaugh
Classic Northwest Retreats
Oregon Coast - Mt. Hood - Sunriver

Jenifer L. Kavanaugh
Classic Northwest Retreats
Oregon Coast - Mt. Hood - Sunriver

Ronald Chandler

From: Aaron Linfoot <[REDACTED]>
Sent: Wednesday, September 2, 2020 6:34 AM
To: Public Comment
Subject: Discouragement, Concern - Don't Bring Back a 24 Hour Hold

Good Morning,

We are very concerned to hear about a last minute meeting to discuss bringing back a 24 hour hold in between stays. Lincoln County was already removed from the Governors Watch list on July 30, 2020. This year has already caused immense suffering to local service workers and local businesses and the winter, slow season, is not even here yet. As a company, we have implemented practices exceeding that required of the CDC and worked hard with our team, owners and guests to ensure safety. Social media is flooded with our locals heading out to the valley to shop and travel – the 24 hour rule does nothing to affect that. Adding a 24 hour hold rule back only hurts your local businesses and constituents. These are people that have already suffered so much this year – many staff that we had to furlough in March were brought back the end of May having still not received their unemployment checks from the state. Don't hurt those service workers that rely on W2 income as their SOLE source of paying for rent, utilities and food. Please do not bring this back.

Aaron Linfoot, COO
Meredith Lodging



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Ronald Chandler

From: Jordan Grant - Meredith Lodging [REDACTED]
Sent: Wednesday, September 2, 2020 8:14 AM
To: Public Comment
Subject: Please do not reimplement the 24 hold!!!

Lincoln City Officials,

I work for a local lodging company that has gone above and beyond what the CDC recommends for cleaning protocol. Myself along with our staff feel quite safe with the changes implemented. I have a newborn baby at home along with 2 other children under 3. Bringing back the 24 hour rule does not make any sense and would greatly impact my financial situation. Lodging is a crucial part of the business economy on the Oregon Coast and the life blood of us service workers in the area. Bringing back an unnecessary 24 hour rule affects my job, other local service workers and all of the local businesses that have already suffered so much this year. Please strongly reconsider bringing back the 24 hour hold, if this happens it would devastate many hard working employees and their families in an already challenging time of the year to maintain steady work hours for staff.

Thank you

Jordan Grant

Get [Outlook for iOS](#)

9/2/2020

Lincoln City Mayor- Dick Anderson

Lincoln City Councilors

Mitch Parsons

Diana Hinton

Riley Hoagland

Judy Casper

Rick Mark

With Respect

I am a lodging Business owner (Motel6 Lincoln City- Motel 6 Seaside) and I am overly concerned about the action that you are contemplating.

In regard to the lodging industry we are operating under what seems to be adequate guidelines and we as a group and as a City seem to have been able to function and have been able to keep a handle on the spread of the virus. I acknowledge that there have been the isolated out breaks that we as a community expected.

I feel that the reversal back to the unmanageable 24-hour hold is a step too far. I also own a property in Seaside and they were never in a 24 hour hold beyond a few days. Seaside has been overwhelmed with visitors, the coast has seen more visitors than I have seen in my 20+ years of driving back and forth between Seaside and Lincoln City. Clatsop County and Lincoln County have not had any major events other than the Seafood plant in Astoria, similar to Newport

I watch the numbers carefully because, let's face it, my company's survival depends on us staying open, fully open. Which brings me to the rest of the community. Phase two is paramount for all the other small businesses ,that have been, and are being crushed by the limitations of phase 1. Again, back to Seaside, they have been in phase two all summer. Seaside is managing the other businesses quite well with those limitations, honestly there really is not too much more latitude in phase two, but anything helps. I worry that if we stay in phase one many businesses that are barely holding on during our peak season will have little to no chance of survival. The lodging industry is part of the "barely holding on", group as none of us has the war chest that we normally have, to weather the winter.

I am sure that you all have put a lot of thought and time discussing this, please take the time in your meeting to explain how you are reaching your decisions with respect to reviving the discussion on the 24-hour hold. This seems to have come out of nowhere since the circumstances have not materially changed

Give us a chance to do what we can, to keep this town alive.

Sincerely,

Lee Judson

Ronald Chandler

From: Brent Clark [REDACTED]
Sent: Wednesday, September 2, 2020 9:01 AM
To: Public Comment; Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Judy Casper; Rick Mark
Subject: No 24 Hour Hold on Short Term Rentals

The company I work for has gone above and beyond what the CDC recommends for cleaning. Lincoln County was already removed from the Governor's watch list. Bringing back the 24 hour rule does not make any sense. Lodging is a crucial part of the business economy on the Oregon coast. It contributes tremendously to the local restaurants and shops (many of these have shut their doors for good with many are teetering – and now comes the winter). Bringing back an unnecessary 24 hour rule affects my job, other local service workers and all of the local businesses that have already suffered so much this year. Please do NOT bring back a 24 hour hold rule.

--

Brent Clark
[REDACTED]

Ronald Chandler

From: Evelyn Warner [REDACTED]
Sent: Wednesday, September 2, 2020 9:03 AM
To: Richard Appicello; Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Diane Kusz; Judy Casper; Rick Mark; Public Comment
Subject: Today's meeting

I learned about today's meeting this morning and am disheartened to hear our city may once again be considering complicating and disrupting the lives of its citizens. The 24 hour hold period caused undue problems during our reopening and was rightly rescinded in June. Why would this problematic mandate be considered again? Businesses are already struggling to make it through this year and now there is an attempt to return to the very policies that brought so much heartache and loss? Lincoln City already has many empty commercial spaces that were full just months ago. Restaurants are barely hanging on and need the tourists to have any hope of surviving the slow winter period.

I hope that at the end of today's meeting this problematic mandate would not be enacted, but instead measures would be taken to help our city rebuild.

Sincerely,
Evelyn

Ronald Chandler

From: Kambra Buell [REDACTED]
Sent: Wednesday, September 2, 2020 9:27 AM
To: Public Comment; Dick Anderson; mpatsons@lincolncity.org; dhonton@lincolncity.org; Judy Casper; Rick Mark
Subject: Lincoln City special meeting on 24 hold

To Whom it May Concern:

I understand you are meeting today to discuss the possibility of bringing back the 24 hour rule between stays in the lodging industry here in Lincoln City.

The vacation management company has already gone above and beyond the CDC recommendations for cleaning during this time of Covid. This 24 hour rule is unnecessary and does not make sense at this time. There is no reason to make local businesses suffers further with this restrictions as we are working toward entering the next phase.

So many individuals and businesses have closed there doors, some permanently, and many are facing the regular slow down that winter brings here in our tourist driven economy and they already do not have the cushion of the busy spring and summer months, as we all struggle to get through this very difficult year.

Please do not cause further hardship on an already ravaged economy with this unneeded 24 hour hold rule. My livelihood as well as so many other residents of our community depend on our daily jobs and will be so adversely impacted by this disruptive and detrimental ruling.

Kind regards,

Kambra Buell.

Sent from my iPhone

Ronald Chandler

From: Stephanie Butler [REDACTED]
Sent: Wednesday, September 2, 2020 9:41 AM
To: Dick Anderson; Public Comment; Mitch Parsons; Diana Hinton; Riley Hoagland; Judy Casper; Rick Mark
Subject: Phase 2 Reopening Plan

To Whom It May Concern,

I am reaching out to voice my opinion regarding the Lincoln County special meeting today at 10 am to vote on the 24-hour rule between rental stays. As a local resident and employee of this wonderful county, I am devastated to hear phase 2 of reopening is under question. Lincoln County was taken off of the Governors and State's watchlist at the end of July. Why do local businesses and staff continue to suffer more than they have already this year by trying to bring back a 24 hold rule? This negatively affects so many local service workers, local businesses and will cripple the local economy. Residents and tourists are following strict guidelines to keep the safety and health of this county first priority.

Please do not bring this rule back!

Kind Regards,
Stephanie

-Local resident and employee of Lincoln County

Ronald Chandler

From: Jillian Nettleship [REDACTED]
Sent: Wednesday, September 2, 2020 10:04 AM
To: Dick Anderson; Diana Hinton; Judy Casper; Mitch Parsons; Public Comment; Riley Hoagland; Rick Mark
Subject: To whom it may concern

Hello,

My name is Jillian Nettleship and I am writing in regards to the 24 gap rule for vacation rentals. I live and work in the Lincoln City community for a vacation rental company. I know first hand the steps that we have taken to go above and beyond the CDC recommendations for cleaning between guests and feel confident we are providing guests with unparalleled services in regards to keeping them and our fellow community members safe.

Extending the gap rule will significantly impact those that work in the hospitality industry and is a crucial part of the lively good of those that live and work here. I urge you to rethink bringing back the 24 hour gap rule and how that will affect all in this area.

Kindest regards,

Jillian Nettleship

Ronald Chandler

From: Jennifer Piper [REDACTED]
Sent: Wednesday, September 2, 2020 9:58 AM
To: Public Comment; Dick Anderson; Mitch Parsons; Diana Hinton; Riley Hoagland; Judy Casper; Rick Mark
Subject: Public Comment for Today's City Council Meeting

Dear Lincoln City Councillors,

I am a local resident of Lincoln City and work in the short term rental lodging industry. It has been heartbreaking to see what has been happening to my co-workers and their families during the last several months with business closures and restrictive operating procedures. Now we are confronted with a proposal to take a step backward by re-implementing a 24-hour hold rule. Everyone in the company I work for has come together to go above and beyond what the CDC recommends for cleaning. Why would you further cripple our ability to do business and make a living here?

These types of decisions have tremendous financial repercussions. I and my co-workers find ourselves asking - will we be able to continue to support our families? Will we lose our home? Will we have to move away from this community that we love? My husband is a beloved teacher and coach in Lincoln County at Taft High School. If I lose my livelihood, we will have to move. Please do not continue to make the type of decisions that will force businesses to greatly reduce staffing or even shutter completely. This decision impacts not only lodging business owners, lodging employees, homeowners of vacation rentals, other businesses that rely on being able to serve the visitors that stay in vacation rentals, but also impacts all those who depend upon the positions that our spouses hold. The ripple effect is astronomical.

Please do not continue to put restrictions in place that will be detrimental to my and my husbands' (and many, many others') ability to continue living, working, serving and supporting the community of Lincoln City.

Regards,

Jennifer Piper
[REDACTED]